

To whom it may concern,

On May 5, 2008 Tom's Carpet Cleaning Service came into our residence and cleaned several rooms, a hallway, stairs and a hall runner made of wool. The friendly team arrived on time and immediately formulated a very organized plan.

In observing the actual cleaning process, we were highly impressed! Tom, owner and member of the cleaning team, explained every aspect of what they were doing and why. He was very knowledgeable in talking about the environmentally safe product H2Orange2 Concentrate 117. This chemical not only cleaned our carpets beautifully, but is safe to use around pets and humans. Since we have two small children in our home, we felt reassured that no harm would come to them due to the cleaning.

A few other attributes that made this company stand out among the rest was the care demonstrated in maneuvering their equipment through the house, the attention to detail with regard to stain treatment and cleaning meticulously along the baseboards. Time was also taken to thoroughly rinse the carpets.

We highly recommend Tom's Carpet Cleaning Service to those who truly want their carpets cleaned.

Sincerely,

A handwritten signature in cursive script, appearing to read "Charles & Courtney". The signature is written in black ink and is positioned above the printed names.

Charles and Courtney