

April 30, 2009

Mr. Tom McClerren  
Tom's Carpet Cleaning Services  
5511 Groveland Road  
Holly, MI 48442

Prospective Customer:

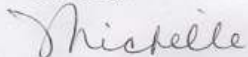
I would happily recommend Tom's Carpet Cleaning Services. If I were to describe the company in one word, it would be passion. Tom and his crew have a passion for not just doing the job, but more importantly doing the job to the very highest standard of customer care and service.

Tom and Linda came to my house and did a total of three smaller rooms, one hall and a very large area in the basement; it took them most of the day. When I got home they were redoing the carpet in one of the rooms because Tom was not happy with the way it turned out the first time (it was a high traffic area), and he went the extra mile without charging me for the extra time.

At a time when you can't always trust the people you hire to do the job and do it right, it's nice to know there are still companies, like Tom's Carpet Cleaning, in the service industry with a strong work ethic

We will definitely have Tom's Carpet Cleaning Services do the carpets in our home again.

Sincerely,



Michelle  
Davison, MI