From: Anne Burns, Marketing and Communications Director

Date: 8/19/2009 5:42:29 PM

*To:* <u>info@tomscarpetcleaningservices.com</u>

Subject: Carpet Cleaning

Tom and his staff went above and beyond what my expectations were. With two very elderly golden retrievers in the house they disinfected and cleaned rugs and carpeting thoroughly, and with great understanding of the caretaking process of my beloved dogs. I am happy that they are Rochester Regional Chamber of Commerce members and are pleased to refer them.

Anne Burns Marketing & Communications Director

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